



The Internet Connector is plugged into my COMPUTER.

- 1) Shut down your computer.
- 2) Verify that the Internet connector is plugged into the Ethernet port on your computer (Diagram A).
- 3) Locate the junction that says "To Computer" and "To Radio".
- 4) Verify that the "To Radio" side has a grey wire securely plugged in. If it feels loose, you may need to pull it out, bend the plastic prong up and snap it back into the "to radio" side.
- 5) Now follow the black cord from that junction to the power adapter that is plugged into an electric outlet. It should have a "ZIRKEL Wireless" sticker on it (see Diagram B).
- 6) Unplug it from the electric and plug it back into the electric. Verify it has a green LED light on it.
- 7) Wait two minutes and then start your computer.
- 8) Open a browser (such as Internet Explorer or Firefox) and try to load a web page.
- 9) **If you are still not able to connect, contact ZIRKEL Wireless at 970-871-8500, Option 2.**

- 7) Unplug it from the electric and plug it back into the electric. Verify it has a green LED light on it.
- 8) Wait two minutes and then power up your router.
- 9) Wait two minutes and then start your computer.
- 10) Open a browser (such as Internet Explorer or Firefox) and try to load a web page.
- 11) If you are still not able to connect, power down your computer and router and unplug the power adapter.
- 12) Plug the ZIRKEL Internet connector directly into your computer's Ethernet port.
- 13) Plug in the power adapter.
- 14) Wait two minutes and then start your computer.
- 15) Open a browser and try to load a web page.
- 16) **If you are able to connect this way, the connectivity issue is between your computer and your router. See the box below for additional help.**
- 17) **If you are still not able to connect, contact ZIRKEL Wireless at 970-871-8500, Option 2.**

The Internet connector is plugged into my ROUTER.

- 1) Shut down your computer.
- 2) Unplug your router from the electric.
- 3) Verify that the Internet connector is plugged into the Internet port on your router (Diagram A).
- 4) Locate the junction that says "To Computer" and "To Radio".
- 5) Verify that the "To Radio" side has a grey wire securely plugged in. If it feels loose, you may need to pull it out, bend the plastic prong up and snap it back into the "To Radio" side.
- 6) Now follow black cord from that junction to the power adapter that is plugged into an electric outlet. It should have a "ZIRKEL Wireless" sticker on it (Diagram B).

If you need additional assistance establishing links between your computer and your router please contact the manufacturer of your router.

Linksys	www.linksys.com	800-326-7114
Netgear	www.netgear.com	888-638-4327
Dlink	www.dlink.com	800-326-1688
Belkin	www.belkin.com	800-223-5546, x2263

If you prefer to have a local technician diagnose your router connectivity issue or if you need computer support, we recommend the following local technicians.

Mac Ranch:	970-879-1270
Northwest Data Services:	970-879-0734
Watersong Computers:	970-879-2745

Locally Owned & Operated